

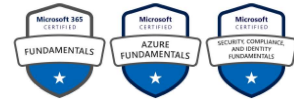


WILLIAM COLSTON

SMYRNA, TN

WILL@WILLIAM-COLSTON

615-625-2108



OBJECTIVE

This document's objective is to summarize my skills and abilities, as well as my aptitude for learning and personal development, to obtain employment in my chosen field of information technology. Many of these skills have been attained through hands on educational experience and personal projects of various interests.

SKILLS AND ABILITIES

CompTIA A+

- Cloud Computing
- Cybersecurity
- Hardware Configuration
- Hardware Troubleshooting
- Help Desk
- IT Support
- Linux
- Mac Support
- Mobile Device Support
- Networking
- Operating Systems
- Software Troubleshooting
- System Backup and Recovery
- Systems Administration
- Technical Support
- Virtualization

CompTIA Network+

- Business Continuity and Disaster Recovery (BCDR)
- Cloud Networking
- Dynamic Host Configuration Protocol (DHCP)
- Domain Name System (DNS)
- Network Management
- Network Security
- Network Troubleshooting
- Routing and Switching
- Software Defined Networking
- System and Network Configuration
- Virtualization
- Virtual Private Networking (VPN)
- Vulnerability Management
- Wide Area Network (WAN)
- Wireless Technologies

CompTIA IT Operations Specialist

- Cloud Networking
- Hardware Configuration
- Hardware Troubleshooting
- Help Desk
- Linux
- Mac Support
- Mobile Device Support
- Network Management
- Network Security
- Operating Systems
- Routing and Switching
- Software Defined Networking
- Software Troubleshooting
- System Backup and Recovery
- Systems Administration
- Technical Support
- Virtualization

CompTIA Security+

- Access Control
- Cryptography
- Cyber Forensics
- Data Security
- Disaster Recovery Planning
- Firewall Configuration
- Malware Identification
- Mobile Device Security
- Network Security
- Security Configuration
- Security Policies
- Threat Analysis
- Threat Detection

CompTIA Secure Infrastructure Specialist

- **Access Control**
- Cloud Networking
- Cryptography
- Hardware Configuration
- Help Desk
- Linux
- Mac Support
- Mobile Device Support
- Network Management
- Network Security
- Operating Systems
- Routing and Switching
- Software Troubleshooting
- System Backup and Recovery
- Technical Support
- Virtualization

Personal Projects

- Preboot Execution Environment (PXE)
- Install and maintain Domain Controller
- Setup and manage Active Directory (AD)
- Join various operating systems to AD
- Implement Linux Server
- Modify Microsoft Registry to allow Windows 11 installation on unsupported hardware
- Classroom experience with Spiceworks ticketing system
- Experience with Windows, Mac, and various Linux distributions

Microsoft Azure Fundamentals

- Azure
- Cloud Data
- Cloud Networking
- Cloud Security
- Cloud Services
- Cloud Storage
- Virtualization

Microsoft Security, Compliance, and Identity Fundamentals

- **Azure**
- Azure Active Directory
- Cloud Security
- Compliance
- Compliance Management
- Identity and Access Management
- Information Protection and Governance
- Microsoft 365
- Microsoft Threat Protection
- Security Management

Microsoft 365 Fundamentals

- **Cloud Services**
- Compliance
- Microsoft 365
- Microsoft Cloud Services
- Office 365
- Security
- Teamwork
- Windows 10

EXPERIENCE

Yates Services at Nissan | Smyrna, TN

2015 - 2023

Working in an industrial production environment as a team and solo, quickly assessing situations and making decisions under pressure on production breakdowns, perform preventative maintenance per work orders and as observed needs arise, keep records of materials used and time management across multiple work orders and workers, use of hand and power tools, use of powered equipment, constant awareness of safe work practices, communication with other teams and management

EDUCATION

Tennessee College of Applied Technology | Smyrna, TN

April 2024

Infrastructure Management Specialist Diploma